HIPAA Transaction Standard Companion Guide

Refers to the Implementation Guides Based on ASC X12 version 005010

Companion Guide Version Number: 2.4

December 2013

Disclosure Statement

This document is intended for billing providers and technical staff who wish to exchange electronic transactions with MO HealthNet. This document is to be used in conjunction with the ASC X12N Implementation Guides to define transaction requirements. It does not define MO HealthNet policy billing issues. These types of issues can be found in the MO HealthNet Provider Manuals through the MO HealthNet Division's website at https://www.emomed.com. These documents are for version 5010. For version 4010 information, please review the Companion Guide listed on https://www.emomed.com.

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Preface

This Companion Guide to the ASC X12N Implementation Guides adopted under HIPAA clarifies and specifies the data content being requested when data is transmitted electronically to the MO HealthNet fiscal agent. Transmissions based on this companion document, used in tandem with the ASC X12N Implementation Guides, are compliant with both X12 syntax and those guides. This Companion Guide is intended to convey information that is within the framework of the ASC X12N Implementation Guides adopted for use under HIPAA. The Companion Guide is not intended to convey information that in any way exceeds the requirements or usages of data expressed in the Implementation Guides.

EDITOR'S NOTE:

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1. Introduction

1.1 Scope

The Companion Guide provides information for populating data elements that are defined as payer or trading partner specific. In addition, it provides explanation of how claims are processed within the Missouri Medicaid Management Information System (MMIS) when specific data elements are populated with each of the valid choices (e.g., claim frequency type).

1.2 Overview

The Transaction Instruction component of this Companion Guide must be used in conjunction with an associated ASC X12 Implementation Guide. The instructions in this Companion Guide are not intended to be stand-alone requirement documents. This Companion Guide conforms to all the requirements of any associated ASC X12 Implementation Guide and is in conformance with ASC X12's Fair Use and Copyright statements.

1.3 References

1.3.1 ASC X12 Implementation Guides

This table lists the X12N Implementation Guides for which specific Transaction Instructions apply and which are included in Section 10 of this document. Implementation guides for 5010 can be purchased from the ASC website at: http://store.x12.org/

The Companion Guide explains the procedures necessary for trading partners to successfully exchange transactions electronically with MO HealthNet in standard HIPAA compliant formats. These transactions include the following:

Unique ID Name

[005010X222]   Health Care Claim: Professional (837)

[005010X223]   Health Care Claim: Institutional (837)

[005010X224]   Health Care Claim: Dental (837)

[005010X279]   Health Care Eligibility Benefit Inquiry and Response (270/271)

[005010X221]   Health Care Claim Payment/Advice (835)

[005010X212]   Health Care Claim Status Request and Response (276/277)

[005010X220]   Benefit Enrollment and Maintenance (834)

[005010X218]   Payroll Deducted and Other Group Premium
                 Payment for Insurance Products (820)

[005010X231]   Implementation Acknowledgment For Health Care
                 Insurance (999)

1.3.2 MO HealthNet Provider Manuals

MO HealthNet Provider Manuals can be accessed through the MO HealthNet Division's website at https://www.emomed.com.

1.3.3 CAQH/CORE

The Committee on Operating Rules for Information Exchange (CORE) is a multi-phase initiative of Council for Affordable Quality Healthcare (CAQH). CAQH aims to reduce administrative burden for providers and health plans. For more information visit http://www.caqh.org/benefits.php.

1.3.4 CORE WSDL

MO HealthNet uses a Web Service Description Language (WSDL) file called CORERule2.2.0 and is available at http://www.caqh.org/SOAP/WSDL/.

1.4 Additional Information

1.4.1 Researching Missing/Late Files

To resolve a late or missing 835, you will need to contact the Wipro Technical Help Desk at (573) 635-3559. If you are inquiring about a missing or late EFT payment, you will need to contact your financial institution.

2. Getting Started

2.1 Working with MO HealthNet

To begin exchanging EDI transactions with MO HealthNet, a biller must select one of four options for the exchange of electronic transactions. The first option is via an Internet connection through an Internet Service Provider (ISP) of the billers' choice. The second option utilizes Sterling Commerce's Connect:Direct software to link directly to Wipro Infocrossing Healthcare Services Data Center. The third option utilizes Secure File Transfer Protocol (SFTP). The fourth option utilizes Web Services Connectivity.

Billers opting to use the Internet connection option are responsible for any costs involved in obtaining and use of the ISP to connect to the Internet. No additional cost is charged by MO HealthNet or its fiscal agent to use the Internet connection solution. A biller choosing this option must complete the Application for MO HealthNet Internet Access Account, which can be obtained at https://www.emomed.com. For assistance with this form, call the Wipro Infocrossing Technical Help Desk at (573) 635-3559.

Billers opting to use the Connect:Direct software solution should be aware that they are responsible for all setup and on-going cost involved in the purchasing and maintaining of the software, as well as for paying a monthly port charge to Wipro Infocrossing as long as the connection is available for use. Billers should complete, sign, and mail the Application for MO HealthNet Connect:Direct Access Account and be contacted by technical support before purchasing the software. This application is available by emailing the Wipro Infocrossing Technical Help Desk at internethelpdesk@momed.com. Upon receipt of the signed application, a Wipro Infocrossing technical support person will make contact asking for information needed to ensure the correct software is purchased.

Billers opting to use the SFTP connection are responsible for any costs involved with obtaining a SFTP server including a monthly charge to Wipro Infocrossing to use the SFTP connection. A biller choosing to use SFTP should contact the Wipro Infocrossing Technical Help Desk at internethelpdesk@momed.com.

Billers opting to use Web Services Connectivity are responsible for any costs involved in the connection. No additional cost is charged by MO HealthNet or its fiscal agent to use the Web Services Connectivity solution. A biller choosing this option must complete the Application for MO HealthNet Internet Access Account, which can be obtained at https://www.emomed.com, then email the Wipro Infocrossing Technical Help Desk at internethelpdesk@momed.com for assistance.

2.2 Trading Partner Registration

In addition to selecting a connection method, a biller must complete a Trading Partner Agreement form. The Trading Partner Agreement form is used to communicate trading partner identifiers and to indicate which transactions the biller wishes to exchange. The form is available at https://www.emomed.com. For assistance with this form call the Wipro Infocrossing Technical Help Desk at (573) 635-3559.

An EDI Trading Partner is defined as any MO HealthNet customer (provider, billing service, software vendor, etc.) that transmits to, or receives electronic data from MO HealthNet.

2.3 Certification and Testing Overview

Certification from a third party is not required to exchange EDI transactions with MO HealthNet; however, doing so can help speed the process of approval of the billers' transactions. Each type of transaction a biller wishes to send to MO HealthNet must pass test requirements before the biller is set up to send production transactions. Successful completion of test requirements requires, at a minimum, that the transactions are HIPAA compliant.

3. Testing with the Payer

To test with MO HealthNet, the appropriate access account application and Trading Partner Agreement form must be completed and on file with Wipro Infocrossing.

Following completion of these forms, the Wipro Infocrossing Technical Help Desk notifies the biller that they are approved to send test transactions for those transactions they indicated on the Trading Partner Agreement form. In addition, the billers' User ID and password are given to them at this time.

HIPAA 5010 version has been implemented into the production Missouri MMIS, billers may be required to send an additional test file for each transaction before being moved to production.

3.1 Internet Option

If the biller has chosen to exchange data through the Internet option:

- Batch submissions have a size limitation of 2MB and can be in a zip file. Real time has a size limitation of 3KB.
- The biller logons to https://www.emomed.com.
- The biller selects "File Management" link.
- The biller selects "Manage Test Files."
- The biller selects "Upload HIPAA test file."
- The biller populates the window with the test file name.
- The biller submits the information.
- A window appears either showing the file in process or of non-receipt of the test file.
- If receipt was successful, the biller should check for appropriate responses in the "Upload HIPAA test file" link first to make sure the status says "Processing Finished." The biller should go to "Test File Management" and look at the "Implementation

Acknowledgment (999)." If the 999 shows the file was not accepted and the biller is unable to determine the reason for the non-receipt, contact the Wipro Infocrossing Technical Help Desk at (573) 635-3559. If the biller has an accepted 999, they should look for the appropriate response file (claim confirmation for 837 file, 271 for eligibility verification or 277 for claim status).

- If no claim confirmation, 271 or 277 file is available after two complete business days, contact the Wipro Infocrossing Technical Help Desk at (573) 635-3559.

- When the biller is satisfied with the results of the test (i.e., test claims are not rejected) and wants a specific transaction to be moved to production, the biller sends an e-mail to the Wipro Infocrossing Technical Help Desk at internethelpdesk@momed.com. The biller must state in the e-mail what transaction they want to be moved to production and their user ID. When Wipro Infocrossing verifies that the biller has successfully submitted test claims, Wipro Infocrossing moves the biller to production. Wipro Infocrossing then returns the e-mail letting the biller know that they can send claims to production.

3.2 Connect:Direct Option

For information on Connect:Direct, please email the Wipro Infocrossing Technical Help Desk at internethelpdesk@momed.com.

3.3 FTP Option

For information on FTP, please email the Wipro Infocrossing Technical Help Desk at internethelpdesk@momed.com.

3.4 Web Services Connectivity

For information on Web Services Connectivity, please email the Wipro Infocrossing Technical Help Desk at internethelpdesk@momed.com.

Batch submissions have a size limitation of 2MB and can be in a zip file. Real time has a size limitation of 3KB.

4. Connectivity with the Payer

4.1 Transmission Administrative Procedures

MO HealthNet processes batch transactions and Internet direct data entry (DDE) submissions every week night. Any expected response transactions can be accessed the following business day. Billers experiencing problems with sending or receiving files may contact the

Wipro Infocrossing Technical Help Desk at (573) 635-3559 or by email at internethelpdesk@momed.com.

4.2 Communication Protocol Specifications

The MO HealthNet Billing website, https://www.emomed.com, uses https (secured http) to send and receive transactions. Billers using Connect:Direct have a direct link to the fiscal agent, resulting in a secure connection.

4.3 Passwords

In order to submit a batch or real time transmission, a biller needs either their Internet User ID and password or their NDM ID and password. Passwords are not required within a transaction.

5. Contact Information

5.1 EDI Customer Service

For questions pertaining to EDI processes, billers should first reference the appropriate Implementation Guides at http://store.X12.org or the Companion Guides at https://www.emomed.com. If answers are not available within these guides, billers may contact the Wipro Infocrossing Technical Help Desk at (573) 635-3559.

5.2 Provider Services

Billers with questions pertaining to MO HealthNet policies should first access the MO HealthNet Provider Manuals and MO HealthNet Electronic Billing Layout Manuals found at https://www.emomed.com. If answers are not available from these manuals, billers may contact the MO HealthNet Provider Relations hotline at (573) 751-2896.

5.3 Applicable Websites

- ANSI X12N HIPAA Implementation Guides are accessed at http://store.X12.org.
- This HIPAA Companion Guide is accessed at https://www.emomed.com.
- MO HealthNet transaction and DDE submission and receipts are accessed at https://www.emomed.com.
- MO HealthNet Provider Manuals and MO HealthNet Electronic Billing Layout Manuals are accessed at https://www.emomed.com.

6. Control Segments/Envelopes

6.1 ISA-IEA

6.1.1 Batch

This section describes MO HealthNet's use of the interchange control segments specifically for batch transactions. It includes a description of expected sender and receiver codes and delimiters.

Note: Uppercase lettering must be used in this segment.

Table 1, Incoming Transactions to MO HealthNet

Loop	Segment	Data Element	Comments
NA	ISA	NA	Billers may use the data element separator and segment terminator of their choice, from the Basic Character Set or Extended Character Set, which are both defined in Appendix A of the ASC X12N Implementation Guide.
NA	ISA	ISA05	Use 'ZZ'
NA	ISA	ISA06	Use the billers User ID provided upon successful completion of the Trading Partner Agreement.
NA	ISA	ISA07	Use '30'
NA	ISA	ISA08	Use '431754897'
NA	ISA	ISA11	MO HealthNet will not accept a '^'.
NA	ISA	ISA13	This Unique Number must be identical to the Interchange Control Number in IEA02. Right justify, left pad with zeros to nine (9) bytes. Each submitter must start with a value of their choice and increment by at least one (1) each time a file is sent.
NA	ISA	ISA15	During the testing phase, billers must use "T." Once approved for production, use "P."
NA	ISA	ISA16	Billers may use the component element separator of their choice, from the Basic Character Set or Extended Character Set, which are both defined in Appendix A of the ASC X12N Implementation Guide.

Table 2, Outgoing Transactions from MO HealthNet

Loop	Segment	Data Element	Comments
NA	ISA	NA	MO HealthNet uses '|' as a data element separator and '~' as a segment terminator.
NA	ISA	ISA05	MO HealthNet uses '30'
NA	ISA	ISA06	MO HealthNet uses '431754897'
NA	ISA	ISA07	MO HealthNet uses 'ZZ'
NA	ISA	ISA08	MO HealthNet uses the 9-digit MO HealthNet provider ID.

Loop	Segment	Data Element	Comments
NA	ISA	ISA11	MO HealthNet uses '<'
NA	ISA	ISA16	MO HealthNet uses '!' as a component element separator.

6.1.2 On-Line

This section describes MO HealthNet's use of the interchange control segments specifically for on-line transactions. It includes a description of expected sender and receiver codes and delimiters.

Note: Uppercase lettering must be used in this segment. On-line transactions must be preceded by a 4-byte CICS transaction ID, followed immediately by 'ISA'. A unique CICS transaction ID is assigned to each POS vendor for each on-line transaction. Contact Wipro Infocrossing Technical Help Desk if you are unsure of the CICS transaction ID(s) for your company.

Table 3, Incoming Transactions to MO HealthNet

Loop	Segment	Data Element	Comments
NA	ISA	NA	Billers may use the data element separator and segment terminator of their choice, from the Basic Character Set or Extended Character Set, which are both defined in Appendix A of the ASC X12N Implementation Guide.
NA	ISA	ISA05	Use 'ZZ'
NA	ISA	ISA06	Use the CICS Tran ID of the transaction that you are sending.
NA	ISA	ISA07	Use '30'
NA	ISA	ISA08	Use '431754897'
NA	ISA	ISA15	During the testing phase, billers must use "T." Once approved for production, use "P."
NA	ISA	ISA16	Billers may use the component element separator of their choice, from the Basic Character Set or Extended Character Set, which are both defined in Appendix A of the ASC X12N Implementation Guide.

Table 4, Outgoing Transactions from MO HealthNet

Loop	Segment	Data Element	Comments
NA	ISA	NA	MO HealthNet uses '|' as a data element separator and '~' as a segment terminator.
NA	ISA	ISA05	MO HealthNet uses '30'
NA	ISA	ISA06	MO HealthNet uses '431754897'
NA	ISA	ISA07	MO HealthNet returns value sent in ISA05 of incoming transaction.
NA	ISA	ISA08	MO HealthNet returns value sent in ISA06 of incoming transaction.

Loop	Segment	Data Element	Comments
NA	ISA	ISA16	MO HealthNet uses '!' as a component element separator.

6.2 GS-GE

6.2.1 Batch

This section describes MO HealthNet's use of the functional group control segments specifically for batch transactions. It includes a description of expected application sender and receiver codes. Also included in this section is a description concerning how MO HealthNet expects functional groups to be sent and how MO HealthNet sends functional groups. These discussions describe how similar transaction sets are packaged and MO HealthNet's use of functional group control numbers.

Note: Uppercase lettering must be used in this segment.

Table 5, Incoming Transactions to MO HealthNet

Loop	Segment	Data Element	Comments
NA	GS	GS02	Use the billers' user ID provided upon successful completion of the Trading Partner Agreement.
NA	GS	GS03	Use '431754897'
NA	GS	GS06	This Unique Number must be identical to the Group Control Number in GE02. Each submitter should start with a value of their choice and increment by at least one (1) each time a file is sent.

Table 6, Outgoing Transactions from MO HealthNet

Loop	Segment	Data Element	Comments
NA	GS	GS02	MO HealthNet uses '431754897'
NA	GS	GS03	MO HealthNet uses the 9-digit MO HealthNet provider ID.

6.2.2 On-Line

This section describes MO HealthNet's use of the functional group control segments specifically for on-line transactions. It includes a description of expected application sender and receiver codes. Also included in this section is a description concerning how MO HealthNet expects functional groups to be sent and how MO HealthNet sends functional groups. These discussions describe how similar transaction sets are packaged and MO HealthNet's use of functional group control numbers.

Note: Uppercase lettering must be used in this segment.

Table 7, Incoming Transactions to MO HealthNet

Loop	Segment	Data Element	Comments
NA	GS	GS02	Billers can use the code of their choice.
NA	GS	GS03	Use '431754897'

Table 8, Outgoing Transactions from MO HealthNet

Loop	Segment	Data Element	Comments
NA	GS	GS02	MO HealthNet uses '431754897'
NA	GS	GS03	MO HealthNet returns the value sent in ISA06 of incoming transaction.

7. Payer Specific Business Rules and Limitations

7.1 Business Scenarios

This section contains all typical business scenarios with transmission examples. The scenarios and examples are intended to be explicit examples of situations that are not described in detail within the implementation guide.

7.2 Payer Specific Business Rules and Limitations

This section contains payer-specific information that is not necessarily tied to specific data elements or segments (which are more appropriately described in section 2). It includes descriptions of business rules, processes, or limitations that impact how the payer uses the content of inbound transactions or creates the content of outbound transactions. This information is intended to help the trading partner understand the business context of the EDI transactions.

Category 1: TR3 front matter, notes, or other specifications that identify two or more optional business alternatives for the payer or other sending entity.

Example: 005010X221 (835)

7.3 Scheduled Maintenance

MO HealthNet schedules regular maintenance. Real time processing is not available during this period. MO HealthNet will inform billers of such maintenance via https://www.emomed.com/ or email.

8. Acknowledgements

The 999 is generated when a biller sends a transaction to MO HealthNet. The 999 indicates if the functional group has been received by MO HealthNet.

9. Trading Partner Agreements

9.1 FTP Vendors

FTP Vendors can obtain the Trading Partner Agreements for inbound and/or outbound transactions at https://www.emomed.com/public/publicdocs/messaging/announcements/PU/20130213100339712.pdf.

9.2 eMOMED Inbound

eMOMED users who wish to submit 837 batch files for claims, 270/271 batch and real time files for eligibility, and 276/277 batch and real time files for claim status submissions can obtain the Inbound Trading Partner Agreement at https://www.emomed.com/public/publicdocs/messaging/announcements/PU/20130213101453100.pdf.

9.3 eMOMED Outbound

eMOMED users who wish to receive an electronic version (835) of the printable remittance advice can obtain the Outbound Trading Partner Agreement at https://www.emomed.com/public/publicdocs/messaging/announcements/PU/20130104134341250.pdf.

9.4 Web Services Connectivity

Web Services Connectivity users who wish to submit 270/271 batch and real time files for eligibility and 276/277 batch and real time files for claim status submissions or retrieve an 835 remittance advice can obtain the Trading Partner Agreement at https://www.emomed.com/public/publicdocs/messaging/announcements/PU/20131112135526065.pdf.

10. Transaction Specific Information

Through the use of tables, this section describes how to bill or interpret MO HealthNet specific business rules (e.g., how to send/interpret diopters information or fluoride justification). It also describes how to populate or

interpret trading partner or payer specific data elements. The tables contain a row for each segment or data element where MO HealthNet has something additional to convey. The intent is to convey information that is within the framework of the ASC X12N Implementation Guides adopted for use under HIPAA. The Companion Guide is not intended to convey information that in any way exceeds the requirements or usages of data expressed in the Implementation Guides.

These tables contain one or more rows for each segment for which a supplemental instruction is needed.

10.1 270/271 Health Care Eligibility Benefit Inquiry and Response

The MO HealthNet system supports the required primary search options for 'patient is subscriber' for this transaction. If the four data elements identified are not all submitted, two rules apply. First, the participant's (subscriber) number may be submitted as the only search criteria. Second, the participant's name and date of birth are combined to attempt to uniquely identify a participant, so these elements should both be submitted. The MO HealthNet system also supports the required alternate search options for 'patient is subscriber' and the name/date of birth search option.

Additional alternate search options supported:

- Social Security Number (SSN)/Date of Birth (DOB):

  o The SSN is sent in the 2100C/REF segment.

- Casehead ID/ Date of Birth (DOB):

  o This method can be used when the MO HealthNet number of someone with the same casehead ID as the subscriber is known. In this event, the casehead ID is sent in the 2100C/REF segment and the DOB of the subscriber is sent in the DMG segment.

The MO HealthNet system only supports CORE generic and explicit mandated service type codes. If a non-supported service type code is submitted in the request, MO HealthNet will respond as a '30'.

The MO HealthNet system does not support the use of the 2100D dependent loop for any searches.

MO HealthNet follows the submission limitations noted in Section 1.3.2 of the Implementation Guide: ninety-nine requests in batch and one request in real time. Any requests exceeding these limitations are ignored.

Table 9, 270 Health Care Eligibility Benefit Inquiry and Response

Loop	Segment	Data Element	Notes/Comments
NA	BHT	BHT02	'13'
2100A	NM1	NM101	PR
2100A	NM1	NM101	'2'
2100A	NM1	NM103	MO HEALTHNET
2100A	NM1	NM108	PI
2100A	NM1	NM109	'431754897'
2100B	NM1	NM108	This value should be XX. For MO HealthNet Managed Care Health Plans only, if the MO HealthNet provider number is sent then the value should be SV.
2100B	NM1	NM109	This value is the NPI. For MO HealthNet Managed Care Health Plans only, if NM108 = SV, then the MO HealthNet provider number should be sent.
2100B	PRV	PRV03	MO HealthNet requires the taxonomy code if the information receiver is using one NPI for multiple MO HealthNet legacy provider numbers.
2100C	NM1	NM108	MI
2100C	NM1	NM109	MO HealthNet participant number of the subscriber. This information provides the greatest chance of finding a unique match in the MO HealthNet system.
2100C	REF	REF02	Use EJ, 3H, or SY
2100C	REF	REF03	For EJ qualifier, us the patient account number. For 3H qualifier, use the casehead ID if doing a casehead ID/date of birth search. (See the information at the beginning of this section for more details). For SY qualifier, use the SSN if doing a SSN search. The SSN is only returned in the 271 if it is used for find eligibility.
2100C	DMG	DMG02	This field is required for searches using the SSN, casehead, or name. Use the DOB of the subscriber if using the name of SSN and the DOB of the dependent in the casehead search.
2100C	DTP	DTP01-DTP03	If this segment is not used, the MO HealthNet system assumes the current date at the time the transaction is being processed. The first date of service cannot be more than one year old, nor can it be in a future calendar month. The last date of service cannot be in a future calendar month. Future dates through the end of the current calendar month are verified.

Loop	Segment	Data Element	Notes/Comments
2110C	EQ	EQ01	MO HealthNet only supports CORE generic and explicit mandated Service Type Codes, If a non-supported service type code is submitted in the request, MO HealthNet will respond as a '30'

Table 10, 271 Health Care Eligibility Benefit Inquiry and Response

Loop	Segment	Data Element	Notes/Comments
2100B	NM1	NM101-NM109	This data is populated with information contained in the MO HealthNet database.
2100B	REF	REF01	This data is populated with information received on the 270.
2100B	REF	REF02	This data is populated with information received on the 270.
2000C	TRN	TRN02	When TRN01=1, this field contains the authorization number from the Information Source's system.
2000C	TRN	TRN03	When TRN01=1, this field contains '9431754897'
2000C	TRN	TRN04	When TRN01=1, this field contains 'MO HealthNet'
2100C	NM1	NM103-NM105, NM109	This data is populated with information contained in the MO HealthNet database.
2100C	REF	REF01	If the SSN is used on the 270 and was used to find eligibility, SY is in this field. If the Patient-account number was used on the 270, EJ is in this field. If neither were used, this segment is not used.
2100C	REF	REF02	If the SSN is sent in on the 270 and was used to find eligibility, this field contains the SSN. If the patient account number was used on the 270, this field contains the patient account number. If neither were sent, this segment is not used.
2100C	N3	N301-N302	This data is populated with information contained in the MO HealthNet database.
2100C	N4	N401-N403	This data is populated with information contained in the MO HealthNet database.
2110C	EB	EB	One EB segment is used for any change in eligibility. For both online and batch, the limit of EB segments is 45.
2110C	EB	EB05	This data is populated with two different types of numbers that identify the coverage of the EB segment. When EB01=1, B, or F, and EB04 = MC, this field contains the MO HealthNet Eligibility Code (ME Code).
2110C	REF	REF02	When REF01=M7, this field contains the MO HealthNet Eligibility Code (ME Code).
2120C	PER	PER04	This field is populated with the MO HealthNet Managed Care Health Plan hotline number or the provider's office number.

10.2 276/277 Health Care Claim Status Request and Response

The MO HealthNet system utilizes certain fields in the 276 transaction in order to find a valid claim match. At a minimum, the National Provider Identifier (NPI), participant (subscriber) number, and claim first date of service are required to find a claim. When the 2200D/DTP segment is present, the subsequent date is handled as if it is the last date of service. If there is no last date of service, then the first date of service is used to fill in the date range. Including the claim ICN (loop 2200D, segment REF) offers an even-greater chance of finding a match in the system. If more than one of the search criteria fields is sent, a hierarchy is used to attempt to match. The first attempt is by the claim ICN, if it was sent. If the claim ICN was not sent, then all claims are selected for the provider/participant/first date of service – last date of service combination.

It is stated in the 276 transaction that a claim status request may be requested at the claim detail level (loop 2210D). The MO HealthNet system does not handle a request that is detail line specific at this time.

On the 277, the data found in loops 2100C and 2100D is from the MO HealthNet database files.

For online submissions of the 276 transaction, only one occurrence of the 2100C and 2100D loops is processed. If an ICN is not used for selection, there is no limit on the actual date range of the 2200D loop, segment DTP; although, it should be noted that the larger the date range is, the greater the response time.

Table 11, 276 Health Care Claim Status Request and Response

Loop	Segment	Data Element	Notes/Comments
2100A	NM1	NM103	MO HEALTHNET
2100C	NM1	NM108	This value should be XX. For MO HealthNet Managed Care Health Plans only, this value may be SV - SV Provider Number.
2100C	NM1	NM109	This value should be the NPI. For Managed Care Health Plans only, if the value in NM108 is SV, the managed care health plan provider number needs to be sent.
2100D	NM1	NM108	MI – Member ID
2100D	NM1	NM109	MO HealthNet participant number
2200D	REF	REF02	Payer Claim Control # (this data element corresponds to the 837 CLM01)

Loop	Segment	Data Element	Notes/Comments
2200D	DTP	DTP03	Claim Service Period - First date of service and Last date of service. There are no limits on the range at this time, but range may impact online response time if search is too large.

Table 12, 277 Health Care Claim Status Request and Response

Loop	Segment	Data Element	Notes/Comments
2100C	NM1	NM108	XX-NPI or for Health Plans only, SV – Service Provider Number.
2100C	NM1	NM109	MO HealthNet uses the National Provider Identifier (NPI). For Health Plans only, if NM108 = SV, the MO HealthNet provider number needs to be sent.

10.3 820 Payroll Deducted and Other Group Premium Payment for Insurance

Table 13, 820 Payroll Deducted and Other Group Premium Payment for Insurance Products

Loop	Segment	Data Element	Notes/Comments
	TRN	TRN02	The RA number is used for the Re-association Key.
2300B	RMR	RMR02	The ICN is used here for Capitation Claims and the Financial Control Number and ICN are used here for Financial transactions.

10.4 834 Benefit Enrollment and Maintenance

Table 14, 8.5 834 Benefit Enrollment and Maintenance

Loop	Segment	Data Element	Notes/Comments
2000	INS	INS03	MO HealthNet treats add and reinstate records in the same manner.
2300	HD	HD04	The plan coverage description consists of ME Code, Assignment Type, Day Specific Eligibility, and Transfer/Disenrollment Code. If no Plan Coverage Description is available, MO HealthNet fills these fields with X's. Values for these fields can be found in the Health Plan Record Layout Manual under section C-45.
2310	PLA	PLA03	Populated only when PCP-ID exists.
2100G	N3	N301	If address is incorrect defaults to PO BOX 6500.
2100G	N4	N402	If state incorrect, defaults to MO.
2100G	N4	N403	If zip code is incorrect, defaults to 65102-6500.

10.5 835 Health Care Claim Payment Advice

Table 15, 835 Health Care Claim Payment Advice

Loop	Segment	Data Element	Notes/Comments
1000B	N1	N103	If N104 is populated with NPI, it will be XX. If N104 is populated with tax ID, it will be 'FI' (Federal Tax payer's Identification number)
1000B	N1	N104	If N103 is XX, N104 will be National Provider Identifier. If N103 is FI, N104 will be Federal Tax payer's Identification number.
2100	NM1	NM108	The value should be XX –National Provider Identifier. For Managed Care Health Plans only the value in NM108 Can be MC or PC,
2100	NM1	NM109	This value should be the NPI. For Managed Care Health Plans only, if the value in NM108 is MC or PC, the managed care health plan provider number will be sent.
2100	CLP	CLP06	If not sent on the incoming claim or if 'ZZ' is sent, this defaults to MC, except for drug claims. Drug claims received through POS have '13' plugged. All other drug claims have 'MC' plugged.
2100	CLP	CLP08	If not sent on the incoming claim, this defaults to space, except for drug claims. Drug claims always have spaces.
2100	CLP	CLP09	If not sent on the incoming claim, this defaults to space, except for drug claims. Drug claims always have spaces.
2110	SVC	SVC06	Will be sent when the adjudicated procedure code provided in SVC01 is different from the submitted procedure code from the original claim
	PLB	PLB03-2	Financial control number prefixed with 'FCN:' or AR number prefixed with 'AR:'

10.6 837 General Information

- Dollar amounts at the detail level in excess of 99,999.99 and at the header level in excess of 9,999,999.99 are truncated from the left.
- It is recommended to transmit only a maximum of 1,000 claims within an ST/SE transaction set envelope, due to the possibility that the entire envelope could be rejected if just one claim segment were found invalid by our translator.
- It is also recommended to limit the number of ST/SE transaction set envelopes to a maximum of 20 per GS/GE function group envelopes and a maximum of 1 GS/GE function group envelope

per ISA/IEA interchange control envelope, due to WTX performance processing.

- Multiple ISA/IEA interchange control envelopes per transaction are acceptable.
- All providers except Managed Care Health Plans are required to use XX as the NM108 qualifier and their NPI as the NM109 value in all provider identification loops, where applicable to include, but not limited to:
  - o Professional – 2010AA, 2310A, 2310B, 2310C, 2310D, 2420A, 2420C, 2420D, 2420F
  - o Dental – 2010AA, 2310A, 2310B, 2310D, 2310E, 2420A, 2420B, 2420C
  - o Institutional – 2010AA, 2310A, 2310B, 2310C, 2310D, 2310E, 2310F, 2420A, 2420B, 2420C, 2420D.
- Managed Care Health Plans only: Managed Care Health Plans may continue to submit managed care health plan provider numbers for all provider identification loops except 2010AA which must contain the managed care health plans atypical NPI (MXXXXXXXXX).

Table 16, 837 General Information

Loop	Segment	Data Element	Notes/Comments
NA	BHT	BHT02	Both values '00' and '18' are processed the same. If the file is a reissue, claims fail duplicate editing within the MMIS if they were previously processed.
NA	BHT	BHT06	When 'CH' is used claims are processed as fee for service claims. When 'RP' is used claims are processed as encounter claims.
1000B	NM1	NM109	Use '431754897'
2000A	PRV	PRV03	Billing/Pay to provider: Providers 10 digit taxonomy code (Code designating the provider type, classification, and specialization) The segment is situational, however, MO HealthNet requires this segment if provider is using one NPI for multiple MO HealthNet legacy provider numbers.
2010AA	NM1	NM108	Must use 'XX'.
2010AA	NM1	NM109	Fee for Service providers must use NPI. Managed Care Health Plans must use the atypical NPI you have been assigned (MXXXXXXXXX).
2010BA	NM1	NM103	Uppercase letters must be used.
2010BA	NM1	NM104	Uppercase letters must be used.
2010BA	NM1	NM105	Uppercase letters must be used.

Loop	Segment	Data Element	Notes/Comments
2300	CLM5	CLM05-3	When any value other than '7' or '8' is used, the claim processes as an original claim. When '7' is used, a credit is generated using the number found in 2300 REF02 when REF01 is F8. The new claim is processed as an original claim. If an incorrect original reference number is given, the new claim fails duplicate editing in the MMIS. When '8' is used, a credit only is generated using the number found in 2300 REF02 when REF01 is F8. Managed Care Health Plans should send the CLM05-3 as 1, 7, or 8 just the same as the fee for service claims. A MCVOID record is created from the 837 received when the frequency is either '7' or '8'.

10.7 837 Professional Specific Information

If loop 2400 service dates are not populated, loop 2300 admit and discharge dates are used for the detail line dates of service. If loop 2400 service dates and loop 2300 admit and discharge dates are not populated, zeroes are used for the detail line service dates.

Table 17, 837 Professional Specific Information

Loop	Segment	Data Element	Notes/Comments
2300	REF	REF01	Value 'F8' is required when CLM-05-3 is '7' or '8'. Value 'F8' should also be used if the biller wishes to send a previous ICN to show timely filing conditions were met.
2300	NTE	NTE01	For professional encounters containing capitated services, enter 'ADD' in NTE01 and 'CAPITATED SERVICES' in NTE02.
2300	NTE	NTE02	For professional encounters containing capitated services, enter 'CAPITATED SERVICES' in NTE02 and 'ADD' in NTE01.
2300	REF	NA	The Service Authorization Exception Code Segment does not apply to MO HealthNet claims.
2300C	HL	NA	MO HealthNet identifies each subscriber with a unique identification number. Therefore, the patient is considered to be the subscriber so the Patient Hierarchical Level should not be sent.
2310A	REF	REF01	Only the Managed Care Health Plans should be using this segment. Qualifier 'G2' will be used for the Managed Care Health Plans to send their managed care health plan provider number.
2310A	REF	REF02	Only the Managed Care Health Plans should be using this segment. The managed care health plan provider number should be sent in this field.

Loop	Segment	Data Element	Notes/Comments
2310B	PRV	PRV03	Rendering provider: Providers 10 digit taxonomy code (Code designating the provider type, classification, and specialization). This segment is situational, however, MO HealthNet requires this segment if provider is using one NPI for multiple MO HealthNet legacy provider numbers.
2310B	REF	REF01	Only the Managed Care Health Plans should be using this segment. Qualifier 'G2' will be used for the health plans to send their managed care health plan provider number.
2310B	REF	REF02	Only the Managed Care Health Plans should be using this segment. The managed care health plan provider number should be sent in this field.
2300	HCP	NA	The Claim Pricing/Repricing Information segment is not used by MO HealthNet.
2400	SV1	SV101-1	Use Qualifier Code 'HC' for HCPCS codes. Qualifier Code 'HC' should be used for J-Code procedure codes with a date of service of 2/1/08 or after. Retail pharmacies billing NDC codes for drugs should use the HIPAA compliant NCPDP VD.0 submission form.
2400	SV1	SV101-2	Physicians billing for drugs should use the appropriate 'J' HCPCS procedure codes, but will also be required to use the NDC, Decimal Quantity, and Prescription Number if the date of service is on or after 2/1/08.
2400	SV1	SV101-3 SV101-4 SV101-5 SV101-6	Reference the appropriate MO HealthNet Provider Manual to determine when these are required.
2400	SV1	SV104	Units and minutes containing decimals are truncated.
2420A	PRV	PRV03	Rendering at service level: Providers 10 digit taxonomy code (Code designating the provider type, classification, and specialization). This segment is situational, however, MO HealthNet requires this segment if provider is using one NPI for multiple MO HealthNet legacy provider numbers.
2420F	REF	REF01	Only the Managed Care Health Plans should be using this segment. Qualifier 'G2' will be used for the health plans to send their managed care health plan provider number.
2420F	REF	REF02	Only the Managed Care Health Plans should be using this segment. The managed care health plan provider number should be sent in this field.

10.8 837 Dental Specific Information

Table 18, 837 Dental Specific Information

Loop	Segment	Data Element	Notes/Comments
2300	REF	NA	The Service Authorization Exception Code segment is not used for MO HealthNet.
2300	NTE	NTE01	For Fee-For-Service (FFS) dental claims, where topical fluoride treatment for adults is done, enter 'ADD' here and provide the conditions or criteria for the treatment in NTE02. Up to 5 occurrences of the NTE segment are used. Reference the MO HealthNet Provider Manual: Section 15: Billing Instructions-Dental for additional information. For dental encounters containing capitated services, enter 'ADD' in NTE01 and 'CAPITATED SERVICES' in NTE02.
2300	NTE	NTE02	For Fee-For-Service (FFS) dental claims, where topical fluoride treatment for adults is done, enter 'ADD' in NTE01 and provide the conditions or criteria for the treatment here. Up to 5 occurrences of the NTE segment are used. Reference the MO HealthNet Provider Manual: Section 15: Billing Instructions – Dental for additional information. For dental encounters containing capitated services, enter 'CAPITATED SERVICES' in NTE02 and 'ADD' in NTE01.
2300C	HL	NA	MO HealthNet Identifies each subscriber with a unique identification number. Therefore, the patient is considered to be the subscriber so the Patient Hierarchical Level should not be sent.
2310A	PRV	PRV03	Referring provider: Providers 10 digit taxonomy code (Code designating the provider type, classification, and specialization). This segment is situational, however, MO HealthNet requires this segment if provider is using one NPI for multiple MO HealthNet legacy provider numbers.
2310A	REF	REF01	Only the Managed Care Health Plans should be using this segment. Qualifier 'G2' will be used for the health plans to send their managed care health plan provider number in the REF02 field of this segment.
2310A	REF	REF02	Only the Managed Care Health Plans should be using this segment. The managed care health plan provider number should be sent in this field.
2310B	REF	REF01	Only the Managed Care Health Plans should be using this segment. Qualifier 'G2' will be used for the health plans to send their managed care health plan provider number in the REF02 field of this segment.

Loop	Segment	Data Element	Notes/Comments
2310B	REF	REF02	Only the Managed Care Health Plans should be using this segment. The managed care health plan provider number should be sent in this field.
2400	SV3	SV301-3 SV301-4 SV301-5 SV301-6	Procedure code modifiers are not used for claims billed on the dental 837
2400	SV3	SV306	Quantities with decimals are truncated.
2400	TOO	NA	Only one tooth number per detail line is processed by MO HealthNet. Additional tooth numbers are ignored.
2420A	REF	REF01	Only the Managed Care Health Plans should be using this segment.
2420A	REF	REF02	Qualifier 'G2' will be used for the Managed Care Health Plans to send their managed care health plan provider number in the REF02 field of this segment.

10.9 837 Institutional Specific Information

For nursing home claims, each SV2 segment generates a separate claim.

Table19, 837 Institutional Specific Information

Loop	Segment	Data Element	Notes/Comments
2000C	HL	NA	MO HealthNet Identifies each subscriber with a unique identification number. Therefore, the patient is considered to be the subscriber so the Patient Hierarchical Level should not be sent.
2300	REF	NA	The Service Authorization Exception Code segment is not used for MO HealthNet.
2300	REF Payer Claim Control Number	REF02	Value 'F8' is required in REF01 of this segment when CLM-05-3 is '7' or '8'. Value 'F8' should also be used if the biller wishes to send a previous ICN to show timely filing conditions were met. The previous ICN is what should be sent in this field.
2300	REF Peer Review Org Approval Nbr	REF01	This field is needed for fee-for-service claims only. Peer Review Organization (PRO) Approval Number Segment: For inpatient claims requiring certification, enter the identification qualifier of G4. For these claims, the REF02 segment must be completed with the Affiliated Computer Services (ACS) certification number. For all other claims, this segment is not used by MO HealthNet.

Loop	Segment	Data Element	Notes/Comments
2300	REF	REF02	This field is needed for fee-for-service claims only. For inpatient claims, enter the unique 7-digit certification number supplied by HCE
2300	NTE	NTE01	For institutional encounters containing capitated services, enter 'ADD' in NTE01 and 'CAPITATED SERVICES' in NTE02.
2300	NTE	NTE02	For institutional encounters containing capitated services, enter 'CAPITATED SERVICES' in NTE02 and 'ADD' in NTE01.
2300	HI	HI01-1	Principal Procedure Information Segment: For inpatient claims, the surgical procedure code must always be represented using ICD-9-CM procedures (ICD-10-CM procedures after the federally mandated ICD-10 implementation date). Therefore, this value should always be 'BR' for inpatient claims.
2300	HI	HI01-2	Principal Procedure Information Segment: For inpatient claims, the surgical procedure code must always be represented using ICD-9-CM procedures (ICD-10-CM procedures after the federally mandated ICD-10 implementation date).
2300	HI	HI01-1 through HI12-1	Other Procedure Information Segment: For inpatient claims, the surgical procedure code must always be represented using ICD-9-CM procedures (ICD-10-CM procedures after the federally mandated ICD-10 implementation date). Therefore, this value should always be 'BQ' for inpatient claims.
2300	HI	HI01-2 through HI12-2	Other Procedure Information Segment: For inpatient claims, the surgical procedure code must always be represented using ICD-9-CM procedures (ICD-10-CM procedures after the federally mandated ICD-10 implementation date).
2310A	NM1	NM101-NM109	This segment is required for inpatient encounters.
2310A	PRV	PRV03	Attending Physician Specialty – Providers 10-digit taxonomy code (Code designating the provider type, classification, and specialization). This segment is situational, however, MO HealthNet requires this segment if provider is using one NPI for multiple MO HealthNet legacy provider numbers.
2310E	NM1	NM101	Service Facility Name – This field is required for inpatient encounter claims.
2310E	NM1	NM102	Service Facility Name – This field is required for inpatient encounter claims. The Entity Type Qualifier should be set to 2 – for a non-person entity.
2310E	NM1	NM103	Service Facility Name – This field is required for inpatient encounter claims. Any name can be populated here.

Loop	Segment	Data Element	Notes/Comments
2310E	REF	REF01	Service Facility Name – This field is required for inpatient encounter claims. The Identification Code Qualifier should be set to G2.
2310E	REF	REF02	Service Facility Name – This field is required for inpatient encounter claims. The Employer's Identification Number should be populated in this field. This number must match a managed care provider number on the managed care provider demographic file or an exception will be posted to the claim.
2400	SV2	SV201	For outpatient and hospice claims, refer to the MO HealthNet Policy manuals for specific requirements. For nursing home claims, select revenue code from one of the following categories: 1. Select revenue code to indicate reserve time periods: • 0180 equals non-covered leave of absence • 0182 equals home leave for patient convenience • 0183 equals home leave for therapeutic leave • 0184 equals hospital leave to an ICF/MR • 0185 equals hospital leave for non-ICF/MR facility • 0189 equals Medicare qualifying stay days 2. Select revenue code to indicate skilled nursing services: • 0190 equals sub acute care general classification • 0191 equals sub acute care - level I • 0192 equals sub acute care - level II • 0193 equals sub acute care - level III • 0194 equals sub acute care - level IV • 0199 equals sub acute care other Indicating any of the above revenue codes does not alter the amount of your per diem payment. Use these codes when you previously would have indicated a skilled nursing indicator of 'Y'. 3. Select revenue code to indicate non-skilled nursing time periods: • 0110 equals room-board/private • 0119 equals other/private • 0120 equals room-board/semi • 0129 equals other/2-bed Indicating any of these does not alter the amount of your per diem payment. Use these codes when you previously would have indicated a skilled nursing indicator of 'N' or blank.

11. Appendices

11.1 Appendix A – Implementation Checklist

The following is a list of the steps required to begin sending production HIPAA compliant ASC X12N transactions to MO HealthNet:

1. Biller completes either the Application for MO HealthNet Internet Access Account or the Application for MO HealthNet Connect:Direct Access Account.
2. Biller completes the Trading Partner Agreement.
3. Wipro Infocrossing Technical Help Desk approves documents in steps 1 and 2 and notifies the biller of User ID and password.
4. Biller sends test file(s).
5. Biller reviews results from test file(s). Results are available within 1-2 business days.
6. When the biller is satisfied with the results of the test (e.g., test claims are not rejected), the biller contacts the Wipro Infocrossing Technical Help Desk to be moved to production for each specific transaction.

11.2 Frequently Asked Questions

- Will you be providing a file level acknowledgment for claim files? If yes, what format?
  - ➢ Yes, we will have the 999 available as the file level acknowledgement.

- Will the 277CA Acknowledgement Transaction be sent?
  - ➢ No.

- Will you require an acknowledgement for the 835 files?
  - ➢ No, we will not require an acknowledgement for the 835 files.

- Can your test system support multiple claim files throughout the day?
  - ➢ Yes, you can submit a test file throughout the day. They are usually processed at 8 am and 12 pm.

- When will MO HealthNet stop accepting ICD-9-CM codes?

> ➢ ICD-9-CM codes will no longer be accepted for services provided on or after October 1, 2014. If you have further questions regarding the federal mandated date, please go to:
> [https://questions.cms.hhs.gov/app/answers/detail/a_id/100 19/%22](https://questions.cms.hhs.gov/app/answers/detail/a_id/10019/%22).

- When will MO HealthNet start accepting ICD-10-CM codes?
  - ➢ Providers can send in the ICD-10-CM codes for services provided on or after October 1, 2014. If you have further questions regarding the federal mandated date, please go to:
  [https://questions.cms.hhs.gov/app/answers/detail/a_id/100 19/%22](https://questions.cms.hhs.gov/app/answers/detail/a_id/10019/%22)

11.3 Change Summary

This version of the Companion Guide is specific to version 5010. The previous version was specific to version 4010.